



Kinder-Voyon Folks (AI-Powered HR Transformation)



Healthcare Organization's Innovation and Early Technology Adoption

Driven by Our Core Values of:

Professionalism | Communication | Quality |
Safety | Medical Ethics



**1000+** Staff



**400+** Beds



Specialty



#### **Know Our Hospitals**

### **KINDER HOSPITAL**

- **Kinder Medical Group:** Founded in 1998 Singapore
  - Biggest Pediatrics & Neonatology in Singapore
  - ☐ Specialized in women's & children's health
  - ☐ Operates in Singapore & manages NICU & PICU units in major private hospitals

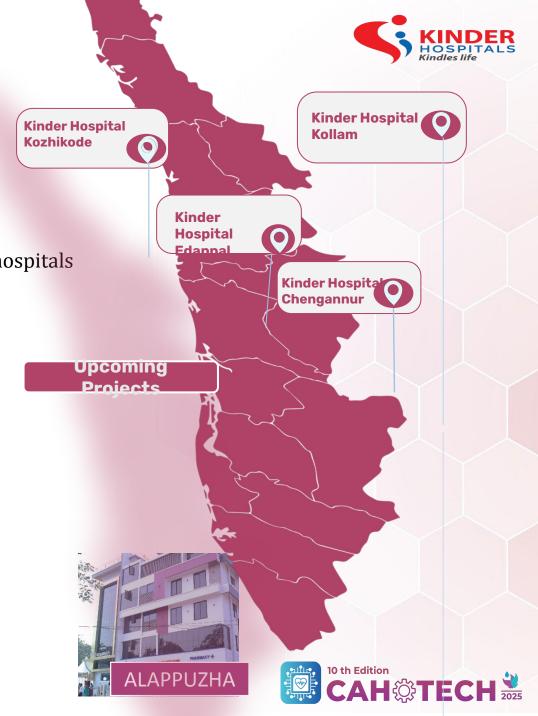
#### Kinder @ India

- Kinder Hospital, Cherthala, in 2011
- ☐ Kinder Hospital, Kochi, in 2018
- Kinder Hospital, Bangalore, in 2022
- ☐ Kinder Clinic, Alappuzha, in 2023



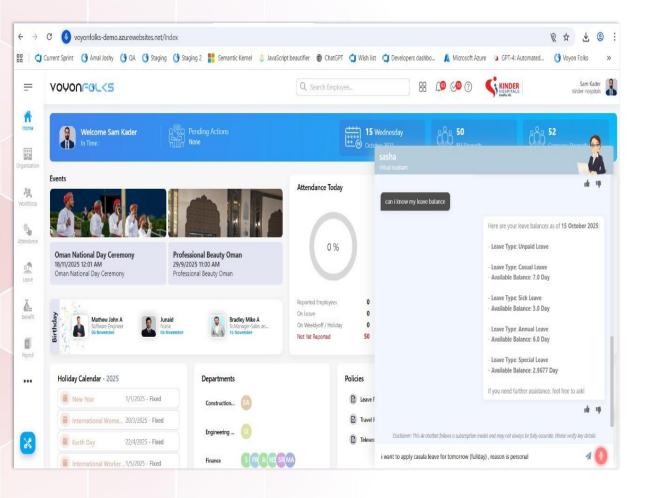






### Smart HR Chatbot – Voice-Enabled HR Self Service

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#### Natural Language HR Support

- Ask any HR query on payroll, leave, attendance, or policies
- Chatbot responds instantly using information from uploaded HR policy documents

#### Intelligent Leave Management

- View real-time leave balances via chat.
- Apply for leave through chat or voice commands
- Approvers can view pending leave requests and approve instantly

#### Attendance Regularisation

- Submit requests for missed/incorrect attendance
- Managers can review & approve directly through the chatbot

#### On-Duty Request Automation

- Apply for On-Duty permissions through chatbot
- Track and approve OD requests effortlessly

#### Overtime Request Management

- Employee can request **OT hours**
- Approvers validate and approve via chat or voice



## **AI-Powered Talent Intelligence Suite**



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#### **Automated Candidate Profiling**

Instant resume-to-profile creation—Al pulls outovorcous every key detail automatically.



#### **Job Description Enhancement**

Al crafts clear, compelling JDs that draw the most suitable talent.



#### **JD Matching**

Al matches resumes to job roles and delivers a clear fontor and record patients' vital signs and medical histories accurately.

\*\*Consume compliance with infection control protocols and standards in all units.

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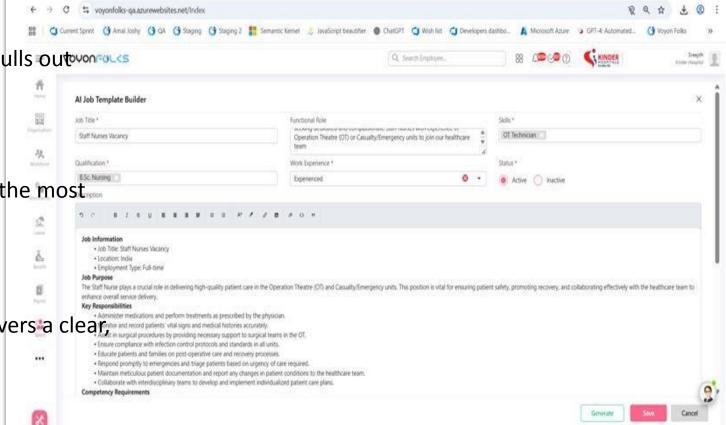
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\*\*Consume



#### **AI-Driven Employee Profile Creation**

Al auto-creates complete employee profiles from uploaded resumes





# AI tools for Training & Development and Employee Engagement



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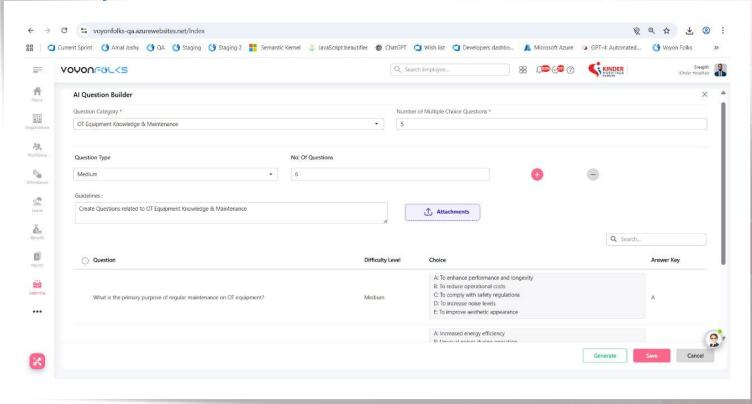
#### **AI-Generated Training Assessments**

Al converts learning materials into precise, personalized test questions instantly.



#### AI-Suggested Survey Templates

✓ AI suggests tailored survey templates to capture meaningful employee feedback





# Assistants for onboarding, attendance,



and regularization

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01.

Onboarding Assistant

The onboarding assistant guides new employees smoothly through the onboarding process, ensuring efficiency and clarity.

02.

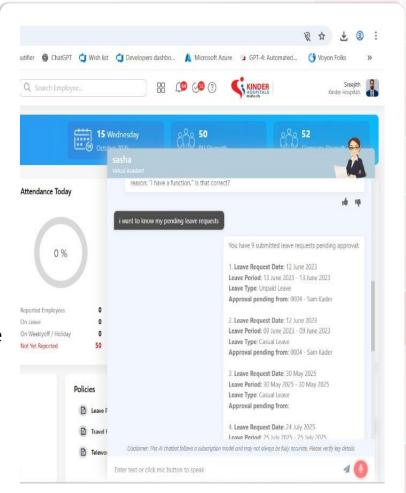
Attendance Monitoring Agent

This agent continuously tracks attendance, detecting anomalies like short hours and missed punches accurately

03.

Smart Regularization Assistant

The smart regularization assistant suggests corrective actions to fix attendance discrepancies efficiently.





### Upcoming AI capabilities and strategic vision



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**Payroll Assistant** 

- 1
- Assists the payroll processing executives to validate all pre-requisites before starting the payroll
- Anomaly detection in payroll processing (e.g., unusual salary spikes, errors)
- AI-based compliance checker for local labour laws & tax

AI-Powered Succession Planning

2

Identifies future leaders based on performance and potential.

**Employee : Social media Insights** 

3

- Shows employees' social presence insights for HR review.
- Get Social media sentiment score for the employees.

**Attrition Risk Predictor** 

4

Predicts which employees may leave the organisation soon.





# Thank You

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